

## Kitchen & Bath Industry Show Schedule-at-a-Glance

All events listed below will be held at [McCormick Place](#) unless otherwise stated.

<b>Wednesday, April 14, 2010</b>	
8:00am - 5:00pm	<p><b>Education: 8-Hr</b>  <b><u>CKD/CBD Skills Workshop</u></b>            David Newton, CMKBD</p> <p><b><u>Advanced Appliance Workshop</u></b>            Mark Johnson, CKD, FAIA; Josie Jewart, CKD</p> <p><b><u>Marketing &amp; Sales Strategies</u></b>            Ken Jones, MBA</p>
8:00am - 2:30pm	<p><b>Education: 6-Hr</b>  <b><u>Green Remodeling</u></b>            NARI            presented by NARI</p> <p><b><u>Building Codes, Standards &amp; Guidelines</u></b>            NAHB            presented by NAHB</p>
8:00am - 12:00pm	<p><b>Education: 4-Hr</b>  <b><u>Build Your Business with Outdoor Kitchens</u></b>            Mary Jo Peterson, CKD, CBD, CAPS, CAASH,            Russ Faulk, VP Kalamazoo Outdoor Gourmet            sponsored by <a href="#">Kalamazoo Outdoor Gourmet</a></p>
<b>Thursday, April 15, 2010</b>	
8:00am - 2:30pm	<p><b>Education: 6-Hr</b>  <b><u>Decorative Plumbing: A Systems Approach</u></b>            Paul Greenspan, CAPS            sponsored by <a href="#">Rohl, LLC</a></p> <p><b><u>Residential Green: for Kitchens and Baths</u></b>            Mary Jo Peterson, CKD, CBD, CAPS, CAASH,            Darrill Andries, CKD</p> <p><b><u>Sell by Design, Not by Chance</u></b>            Bryan Flanagan</p>
8:00am - 12:00pm	<p><b>Education: 4-Hr</b>  <b><u>European Design Trends</u></b>            Sarah Fishburne, The Home Depot</p> <p><b><u>Lighting: What's New in Energy-Savings</u></b>            Lutron Electronics Co., Inc.</p>
9:00am - 3:00pm	<p><b>Exam</b>  <b>NKBA CKD/CBD Certification Exam</b></p>
12:30pm - 4:30pm	<p><b>NKBA Chapter Officers' Forum/Ambassadors' Club Luncheon &amp; Breakout Sessions</b>            (invitation-only event)</p>
6:30pm - 10:30pm	<p><b>KBIS Gala &amp; NKBA Celebration</b></p>
<b>Friday, April 16, 2010</b>	
10:00am - 5:00pm	<p><b>Show Floor Open</b></p>
8:15am - 9:30am	<p><b><u>Opening Ceremony</u></b>            Sergio Zyman - Former CMO Coca-Cola</p>
9:45am - 10:00am	<p><b>Ribbon Cutting</b></p>
11:30am - 1:30pm	<p><b>Design Competition Awards</b>            (invitation-only event)</p>
11:30am - 1:45pm	<p><b><u>Distributors Seminar</u></b></p>
12:00pm - 1:45pm	<p><b><u>DPH Seminar</u></b>            Robert Tietze, AKBD</p> <p><b><u>Dealers Seminar</u></b>            Peggy McGowen, CMKBD</p>
2:45pm - 3:45pm	<p><b><u>Business &amp; Leadership Session: Delivering World-Class Customer Service</u></b>            Dennis Snow</p>
5:00pm - 6:30pm	<p><b>International Reception</b>            (invitation-only event)</p>
<b>Saturday, April 17, 2010</b>	
10:00am - 5:00pm	<p><b>Show Floor Open</b></p>
8:30am - 9:30am	<p><b><u>Trends &amp; Insight Session: Managing the Emotional Customer</u></b>            David Lupberger</p>

	presented by ServiceMagic
8:30am - 10:15am	<b><u>Shark! Manufacturers &amp; Manufacturers' Reps Breakfast</u></b>
8:30am - 10:15am	<b><u>Builders/Remodelers Seminar</u></b> Bill Rancic
10:30am - 11:30am	<b><u>Ask the NKBA: A Town Hall Meeting</u></b> (NKBA member-only event)
12:15pm - 1:45pm	<b><u>State of the Industry Address: The Road Ahead for the Industry</u></b> David Kohler
2:45pm - 3:45pm	<b><u>Sales &amp; Marketing Session: Selling Across Generations</u></b> Cam Marston
<b>Sunday, April 18, 2010</b>	
10:00am - 3:00pm	<b>Show Floor Open</b>
8:30am - 10:00am	<b><u>Designers Seminar</u></b> Mick DeGiulio
10:30am - 11:30am	<b><u>Design &amp; Inspiration Session:</u></b> <b><u>The Green Competitive Edge</u></b> Jack Thomasson presented by HGTV